



North Port

FLORIDA

NorthPortFL.gov



Customer Bill of Rights

The following 'Bill of Rights' was designed to ensure that all of our citizens and customers are treated 'The North Port Way.' THE CITY PLEDGES TO HONOR YOUR RIGHTS:

To a partnership: We will support a philosophy of building a partnership with citizens and customers. We will develop solutions focused on the overall benefits to the community, not just individuals. Although we may not always agree on a particular solution or issue, we will always listen to you.

To quality service: We will provide quality service consistent with established community values and standards. You will receive service from knowledgeable, competent and cooperative staff. Employees will be empowered to address all your issues and requests.

To a City organization dedicated to community values: You can expect qualified employees dedicated to the ideals and values of North Port.

To prompt attention: We will provide prompt and reliable attention. If immediate attention is not possible your need will be acknowledged within 24 business hours and you will be told when your need will be met and by whom.

To courtesy: You will always be treated with courtesy, respect and in a professional manner. Likewise, we will also expect to be treated with respect.

To accurate information: We will provide complete and accurate information in a timely manner.

To provide and receive feedback: You have a right to provide us with your feedback and to receive the results of such feedback. We respect you and appreciate your thoughts, concerns, suggestions and opinions.

To accessibility: Any City employee can assist you. Information and resources will be easily accessible.

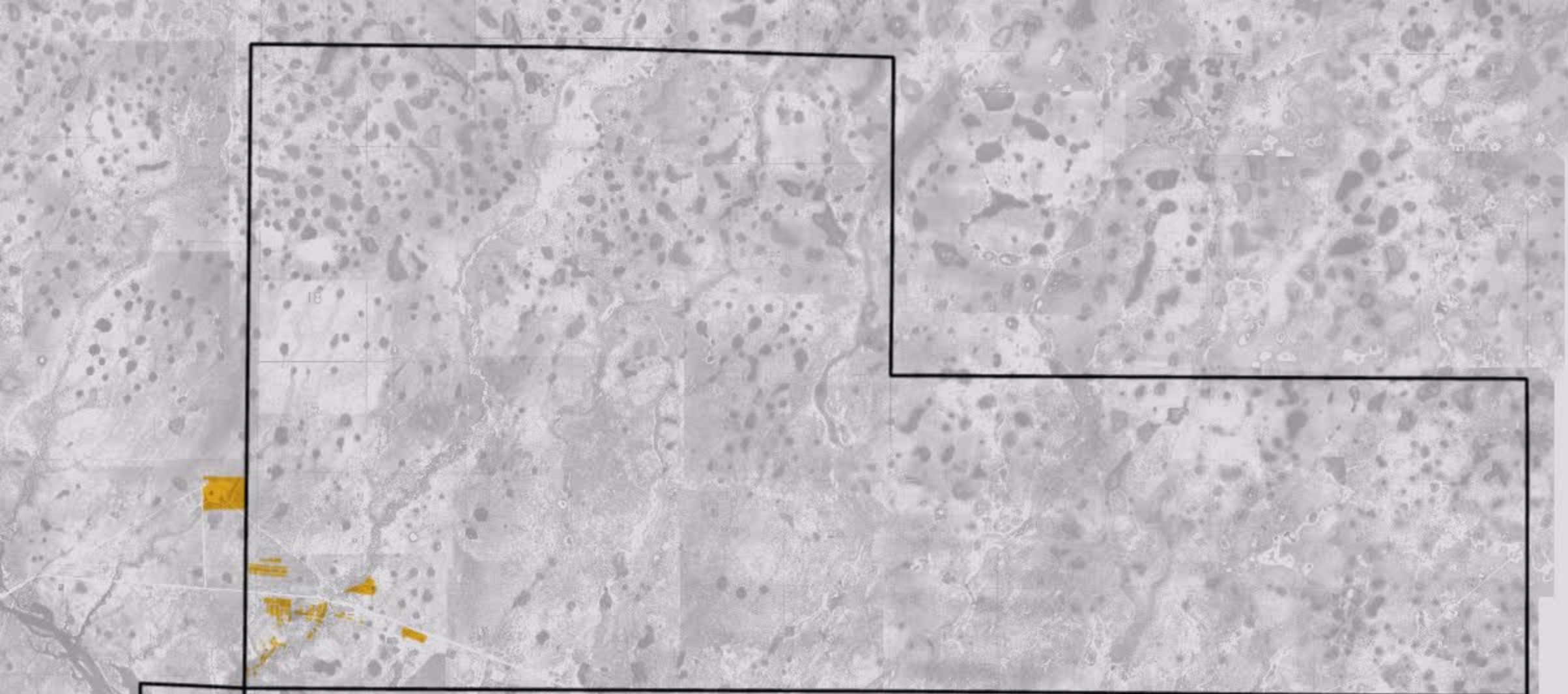
To accountability: We will take responsibility for our actions. If we cannot completely fulfill your request, we will explain why and provide any alternatives. If a mistake was made, we will acknowledge the error and take steps to correct it.



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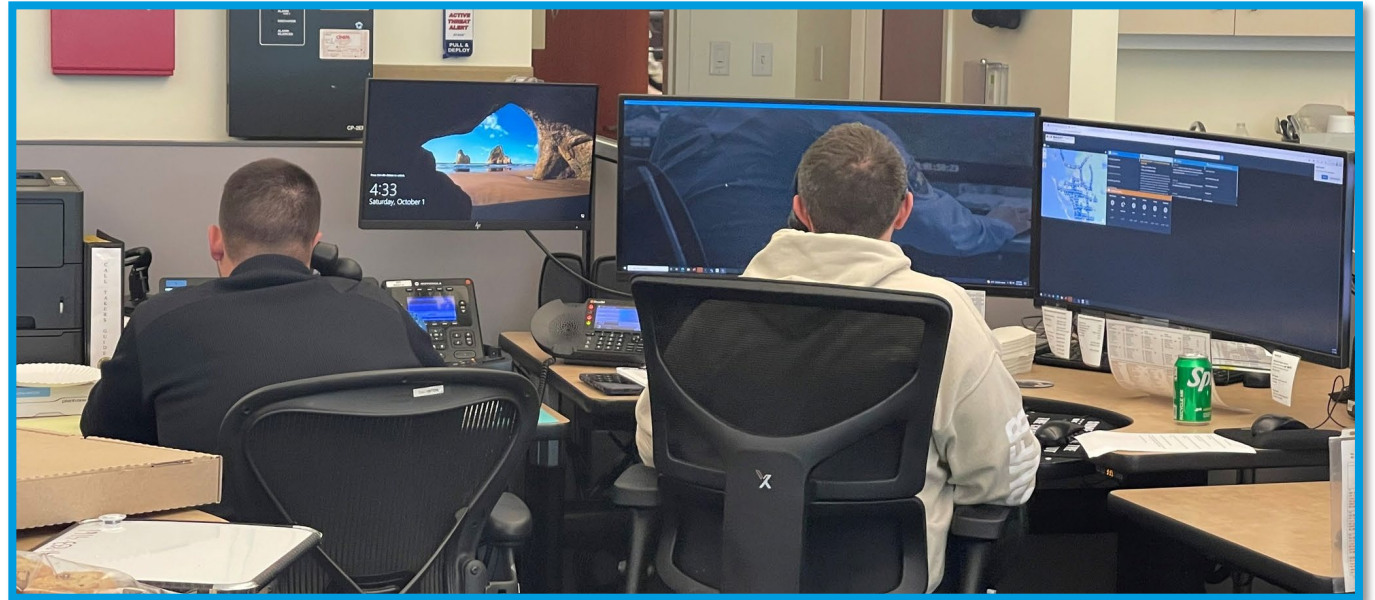
North Port, Florida

1961
year

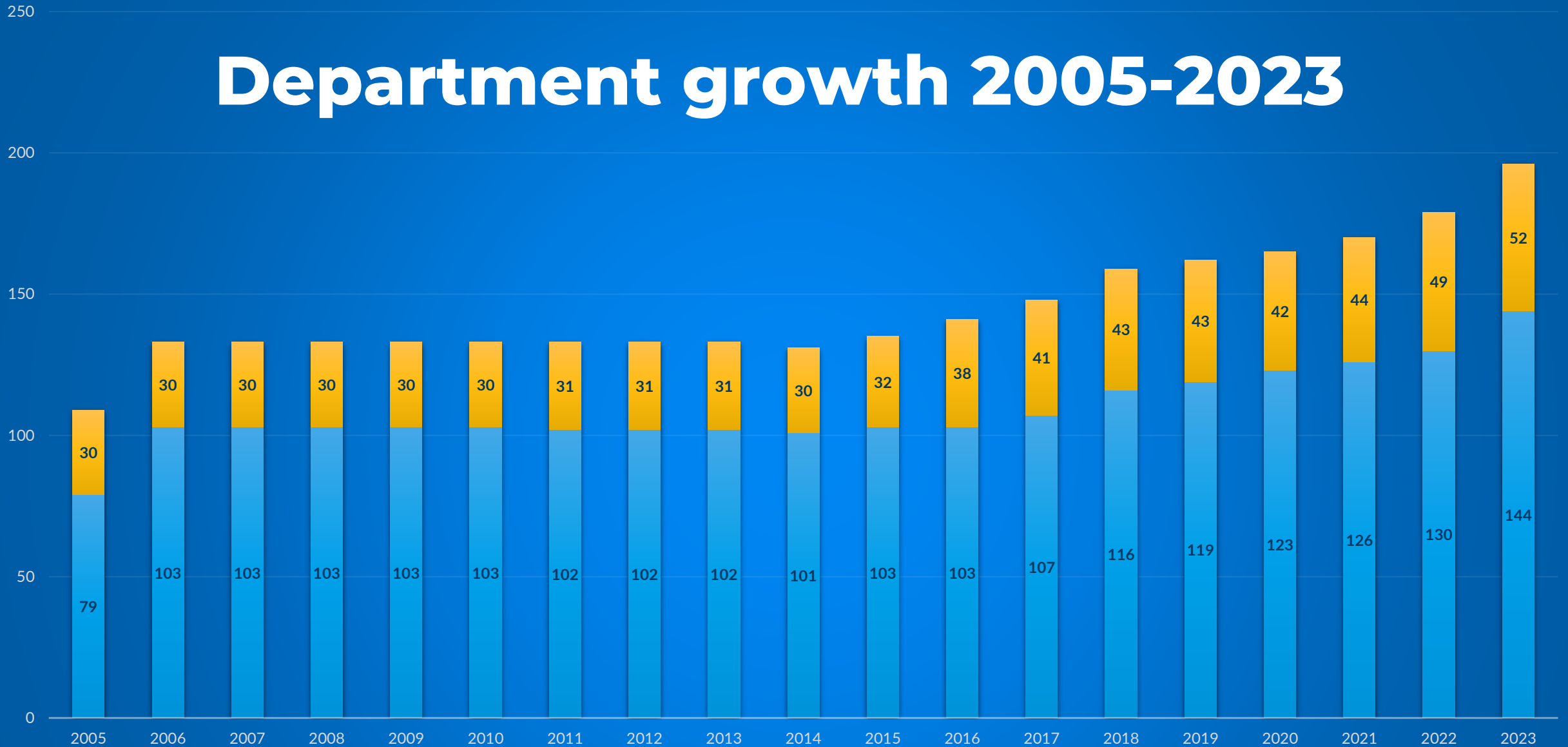
385
population

Staffing Police Headquarters

- Static Personnel at HQ
 - Office of the Chief
 - Deputy Chief
 - Captains
 - Business Manager/ Coordinator, Executive Assistant
 - Legal
 - Administrative Support Staff
 - Command Staff
 - Detectives
 - Analyst/Computer Forensics
 - Crime Scene/ Property Evidence
 - Records
 - Telecommunications
 - IT
 - Training Unit
 - Community Policing
 - Community Service Aides
 - Volunteer staff
- Transitional Personnel
 - Special Enforcement Team
 - Traffic Unit
 - K9
 - Patrol



Department growth 2005-2023



Population / Calls for Service / PD Staff Looking ahead

Future Increases – Details

		Future Projections Population, Calls for Service and Police Staff									
		Near Term			Mid - Term			Long - Term			
City of North Port	2023	2025	2030	2035	2040	2045	2050	2055	2060	2065	2070
Population - BEBR + North Port Planning & Zoning	82,453	87,542	101,683	118,107	137,185	159,344	185,082	214,978	249,703	290,036	336,885
% growth previous 3.04% per year											
Calls for Police Service	82,237	84,270	95,521	110,950	128,871	149,688	173,866	201,950	234,571	272,460	316,470
Calls per resident	1.0220	0.9626	0.9394	0.9394	0.9394	0.9394	0.9394	0.9394	0.9394	0.9394	0.9394
Adjustment factors for City of North Port											
Calls for Service factor		0.002	0.002	0.002	0.002	0.002	0.002	0.002	0.002	0.002	0.002
Response time / infrastructure factor		1.200	1.410	1.490	1.430	1.480	1.440	1.390	1.365	1.310	1.300
Police Staff											
Sworn Staff	131	162	216	265	295	355	401	449	513	571	659
Actual Sworn officers per 1,000 population	1.6	1.8	2.1	2.2	2.2	2.2	2.2	2.1	2.1	2.0	2.0
Additional sworn staff positions needed		12 per year	15 per year	10 per year	12 per year	12 per year	9 per year	10 per year	10 per year	11 per year	11 per year
FBI Benchmark - 2.0 per 1,000 population	165	175	203	236	274	319	370	430	499	580	674
Civilian Staff	49	65	86	106	118	142	160	180	205	229	263
Proportion to Sworn Staff	0.37	0.40	0.40	0.40	0.40	0.40	0.40	0.40	0.40	0.40	0.40
Total Police Department Staff	180	227	302	371	413	497	561	629	718	800	922

Based on the 2021 BEBR report, North Port has grown an average of 3.04% per year over the past ten years. This percentage of growth would be a conservative figure to use for population projections at this time. We will be watching over the next couple of years to determine if the higher growth rate seen last year continues consistently. The Census July 2021 estimate for North Port was 80,021. Based on that estimate, by July 2023 we would see 82,453 and 84,959 by July 2024, and so on. Source: City of North Port



Current & Future Staff Projections

- **Current Staff Profile (2022)**

180 Total Staff: 131 Sworn / 49 Civilian

- **Near-term Planning Milestone (2035)**

371 Total Staff: 265 Sworn / 106 Civilian

- **Mid-term Planning Milestone (2050)**

561 Total Staff: 401 Sworn / 160 Civilians

- **Long-term Planning Milestone (2070)**

922 Total Staff: 659 Sworn / 263 Civilians

Budget details

New Police Department Headquarters

- Current Building: 32,000 sq. ft. (Built 2006, approximately \$12 million)
- Proposed new HQ: 108,900 sq. ft. + 30,000 sq. ft. shell space
 - **Construction cost**
\$100,309,650
 - **Other project costs**
\$22,569,671



NPPD Budget Summary

PROJECT	Construction 2026	Construction 2030
<u>Expand-In-Place</u>		
Police Headquarters.....	\$65.42 – 75.77 mil	\$83.22 – 96.04 mil
E911 Telecommunications.....	\$9.48 – 10.44 mil	\$11.74 – 12.93 mil
Property & Evidence/ CSU.....	<u>\$7.07 – 7.75 mil</u>	<u>\$ 8.75 – 9.60 mil</u>
<i>Sub-total:</i>	\$81.97 – 93.96mil	\$103.71 – 118.57 mil
Emergency Operations Center.....	\$10.23 – 11.21 mil	\$12.67 – 13.89 mil
<i>Expand-In-Place Project Budget Total:</i>	\$92.20 – 105.17 mil	\$116.38 – 132.46 mil
<u>New Construction</u>		
Police Headquarters.....	\$63.56 – 76.84 mil	\$81.87 – 92.10 mil
E911 Telecommunications.....	\$9.48 – 10.44 mil	\$11.74 – 12.93 mil
Property & Evidence/ CSU.....	<u>\$7.07 – 7.75 mil</u>	<u>\$ 8.75 – 9.60 mil</u>
<i>Sub-total:</i>	\$80.11 – 95.03mil	\$102.36 – 114.63 mil
Emergency Operations Center.....	\$10.23 – 11.21 mil	\$12.67 – 13.89 mil
<i>New Construction Project Budget Total:</i>	\$90.34 – 106.24 mil	\$115.03 – 128.52 mil



EXISTING DRAINAGE CANAL

SRT GARAGE & UP-FIT GARAGE

VEHICLE EVIDENCE IMPOUND

FUTURE EXPANSION STAFF PARKING

SECURED STAFF PARKING

FUEL STATION

COVERED STAFF PARKING

C.E.P. BUILDING

CEREMONY GARDEN

K-9 KENNEL BUILDING

POLICE HEADQUARTERS BUILDING

SITE RETENTION AREA

PUBLIC ENTRY PLAZA

PUBLIC PARKING

EXISTING WETLANDS

EXISTING WETLANDS

TOLEDO BLADE BOULEVARD



Effect on homeowner for \$35 million bond

\$200,000 taxable value home

Capital millage cost would be:

\$51.24 annually

\$4.27 monthly

\$0.14 daily

Debt Position

- *Moody's Investors Service – Issuer Comment* (February 23, 2024)
- As documented by Moody's, North Port's Long-Term Liabilities Ratio of 145% is significantly lower than comparable governments. The median of Aa rated US cities and counties is 244.8%, or 69% higher than North Port's.



Impact Fee Bonds?

- Impact Fees are not easily leveraged due to their instability
- Revenue depends on level of new development activity which can fluctuate with economic cycles
- Impact Fees would need to be increased for many years (impacting economic development) to fund a significant capital improvement
- Expenses currently paid for by Impact Fees would need to be transferred to the General Fund



Questions?