

City of North Port

Community Rating System

CUSTOMER SURVEY

Name (Optional): Date:			
	1) Resident? Y or N 2) Full-Time or Part-Time? F or P		
	3) Contact and Address Information (Optional):		
	Address:		
		H	ome Phone: Cellphone:
	4) Circle the best description of your residence:		
		Μ	obile Home Single Family Multi-Family Multi-Storied Commercial
P	LEA	ASE	E ANSWER YES OR NO:
Y	Ν	1.	Have you ever experienced a hurricane, tropical storm or wind storm, Wildfire, or Flood event?
Y	N		Do you have a Family Disaster Plan?
Y	Ν	3.	Is your home located in an evacuation zone? (If yes Circle One: 1 2 3 4 5 Don't Know)
Y	N	4.	Would you consider retrofitting your home to increase wind tolerance?
Y	N	5.	Do you feel there is adequate information available to you for making a sound decision about retrofitting your home?
Y	N	6.	Would you benefit from a variety of shutter systems & retrofit techniques installed and displayed in one location (Florida House) to include flood proofing and Fire Wise techniques?
Y	N	7.	Do you know if your property is at risk of flooding from storm surge or intense rainfalls?
Y	N	8.	Did you know that 30% of all flood insurance claims annually nationwide occur in the lesser hazard flood zones?
Y	Ν	9.	Do you carry Flood Insurance?
Y	Ν	10.	Did you know that shuttering your home could increase wind protection by 50%?
Y	Ν	11.	Have you contacted your insurance company about retrofitting options that would reduce your insurance premiums?
Y	N	12.	Are you aware that the City is currently working on updating the FEMA flood maps and that draft information is available by contacting the City's Planning Zoning and Engineering Department at 941-429-7201?
Y	Ν	13.	Have you reviewed the Flood Information available on the City of North Port Website at <u>https://www.northportfl.gov/government/city-services/public-works/flood-information</u> ?

Comments:

THANK YOU FOR PARTICIPATING IN OUR SURVEY!

For further information, please contact:

City Stormwater Manager: Elizabeth Wong Telephone : 941-429-7090 Cellphone: 941-628-1475 E-mail: ewong@northportfl.gov