



## PARKS & RECREATION

Administration, Aquatics, Park Maintenance and Recreation

### WARM MINERAL SPRINGS MULTI-VISIT PASS POLICY

#### Warm Mineral Springs Park

Visitors who anticipate frequent use of Warm Mineral Springs Park are encouraged to purchase a multi-visit pass. These passes are offered at a reduced rate to provide added value for regular park users. All multi-visit passes are valid for 180 days from the date of purchase.

#### Multi-Visit Pass Policy

The City offers multi-visit discounted admission passes (10-visit and 30-visit) for advance purchase. All visits must be used within 180 days of the initial purchase date. Passes are non-refundable. Once a pass has reached its final expiration date, including any extensions noted below, the remaining visits hold no cash value and will be forfeited.

Passes are non-transferable outside the purchasing household. A pass may be used by individuals residing within the same household. The City reserves the right to request proof of residency to verify eligibility. Use by individuals outside the purchasing household is strictly prohibited and may result in revocation without refund.

#### Age and Residency Requirements

All existing age-based admission requirements and residency requirements continue to apply to each visit redeemed with a multi-visit pass. Purchase of a multi-visit pass does not exempt any pass holder from age restrictions, supervision rules, or residency verification procedures in place at the facility.

#### Facility Closure Extensions

If the City closes the facility due to a named storm, hurricane, or other emergency conditions beyond the City's control, the expiration date of affected multi-visit passes will be automatically extended to reflect the duration of the closure.

Expiration dates are not extended for temporary closures due to lightning or inclement weather during operating hours. If a patron has entered the park and the facility closes due to lightning, staff will follow the established raincheck policy by stamping the receipt at the exit and issuing a raincheck for a future visit.

No other extensions will be granted.

Purchase and use of a multi-visit pass constitute acceptance of this policy. The City reserves the right to verify identity or residency at the time of use to ensure compliance with non-transferability requirements.

The City may modify, suspend, or terminate this policy or the associated programs at any time, in accordance with applicable laws and municipal regulations.